

QUALITY POLICY


OutProsys is committed to building a global BPO business that is the leading provider of quality Outsourced Document Processing services. This commitment includes complying with, and exceeding, relevant customer and regulatory requirements.

To achieve this commitment we will aim to maintain a working environment where we continually strive to:

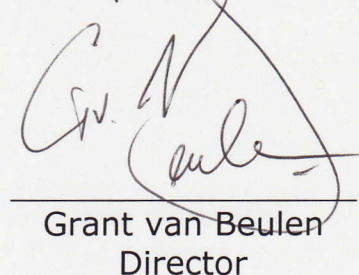
1. Do what is in the best long term interests of our customers.
2. Innovate and improve our services, systems and processes in line with our quality objectives to build something we are proud of.
3. Encourage a team approach whereby each person is actively involved and responsible for achieving excellence in what they do.
4. Recruit and reward our staff based on their performance and the value they deliver to our customers.
5. Act with responsibility to our clients, our company, our colleagues, ourselves, our environment and the society in which we live.

By achieving the above we will earn the trust and confidence of our customers which will result in our services being sought out.

Signed at Observatory on 15 September 2008



Jason Love
Director



Grant van Beulen
Director