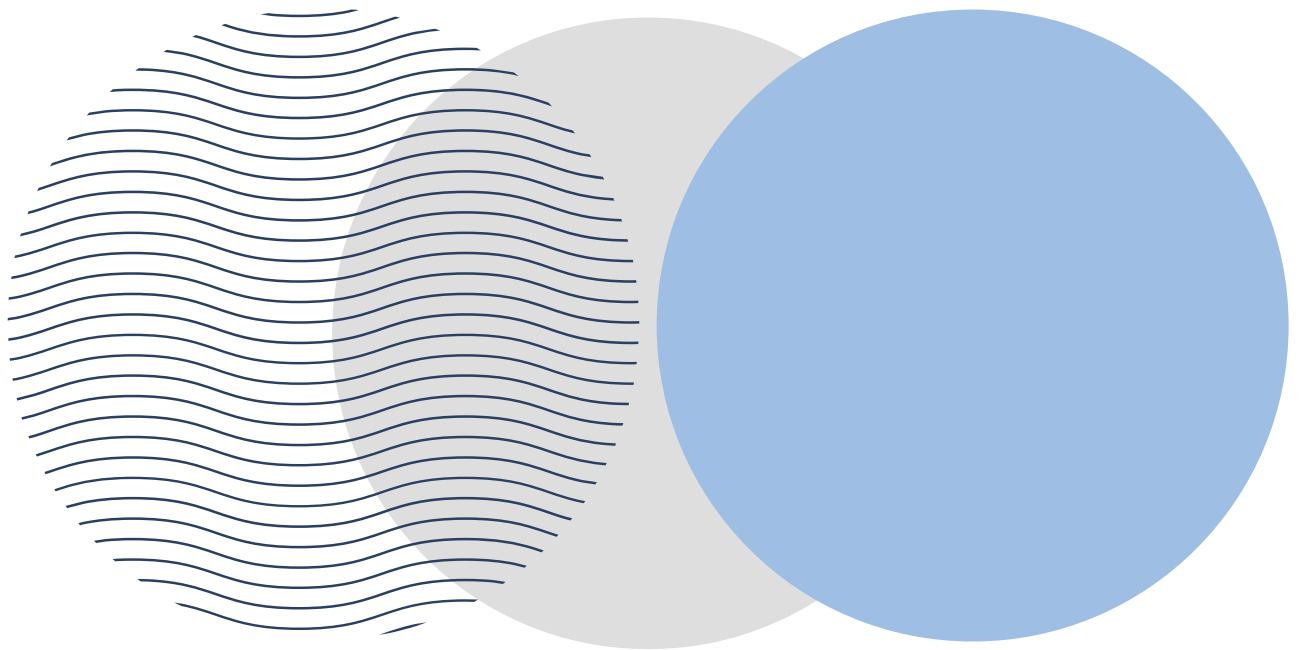


LEADING OUTSOURCED
DATA PROCESSING SYSTEMS

OutProsys

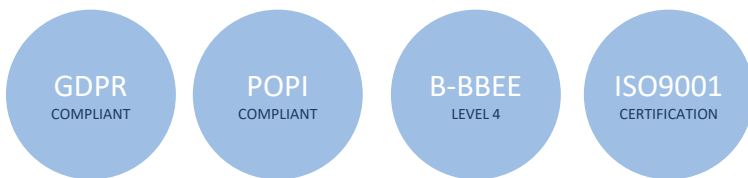
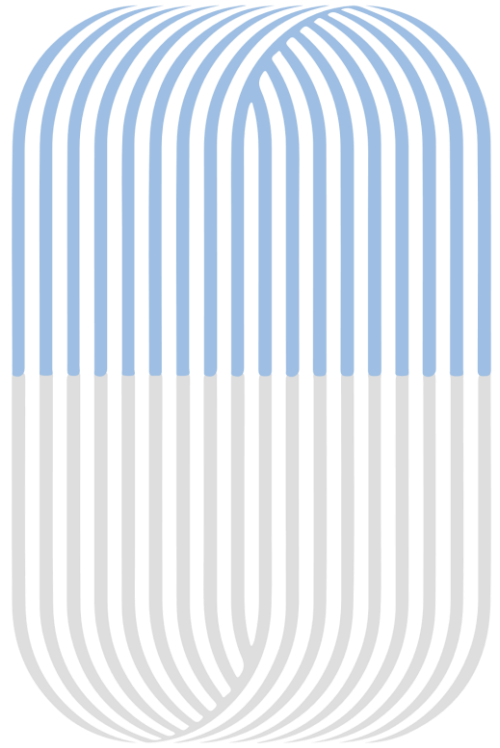


OutProsys is a leading Outsourced Data Processing company that specialises in converting typed and handwritten text on Documents, Emails and Spreadsheets into accurate electronic information.

Utilising a combination of our leading edge recognition systems, highly trained and experienced operators, we take away the pain of paper and data processing and deliver valuable secure electronic information to allow your business to focus on what you do best.

OUR COMPANY

We offer innovative bespoke data processing solutions



We offer innovative data processing solutions after first investing time in understanding your work-flow processes, as well as your current and future data processing needs. We then design, develop and implement a bespoke solution using our experience, capabilities and leading edge technology to provide you with complete, accurate and timeous electronic information in order for you to make effective decisions.

OutProslys has been processing documents for our clients for over 20 years, starting with capturing raw data from paper, then fax, then images, then spreadsheets and more recently from emails. Throughout our evolution, and in all instances, we are simply converting raw data into usable, accurate information that can be relied upon.

We are an ISO9001, privately owned and empowered business, head-quartered in Cape Town, South Africa, from where we successfully deliver our solutions into the UK and SA markets. We process over 10 million documents and emails per year for our customers, some of whom are the leading blue chip companies in their respective industries.

Our production facility has over 90 staff, including 80 operations staff and a core management team of 5 that has over 90 years of combined experience in outsourced data processing. Our average data entry operator has over 20 years of experience. Our Head of Data Capture and Production Manager have over 70 years of combined data capture and processing experience. It is this talented and driven team who are capable of processing and hosting millions of documents annually in a secure and compliant environment.

In addition to our data processing services we also provide an electronic capture platform called eCapture as well as a bespoke Energy Monitoring and Renewable Systems.

www.ecapture.co.za

www.opsenergy.co.za

QUICK FACTS

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▼
UTILISE LEADING
EDGE TECHNOLOGIES
& PROPRIETARY
BEST PRACTICES

▼
VERIFIABLE TRACK
RECORD WITH
LEADING BLUE CHIP
COMPANIES, BOTH
IN SA & ABROAD

OUR BENEFITS

We currently process over 10 million documents and emails per year

Generally speaking, paper and email processing is not only a non-value add item to Companies with an inherently high processing and people cost, it is also prone to procedural and human error. What we deliver is a fixed cost item processing solution that delivers accurate electronic information timeously to allow your business to make effective decisions by focusing on what you do best.

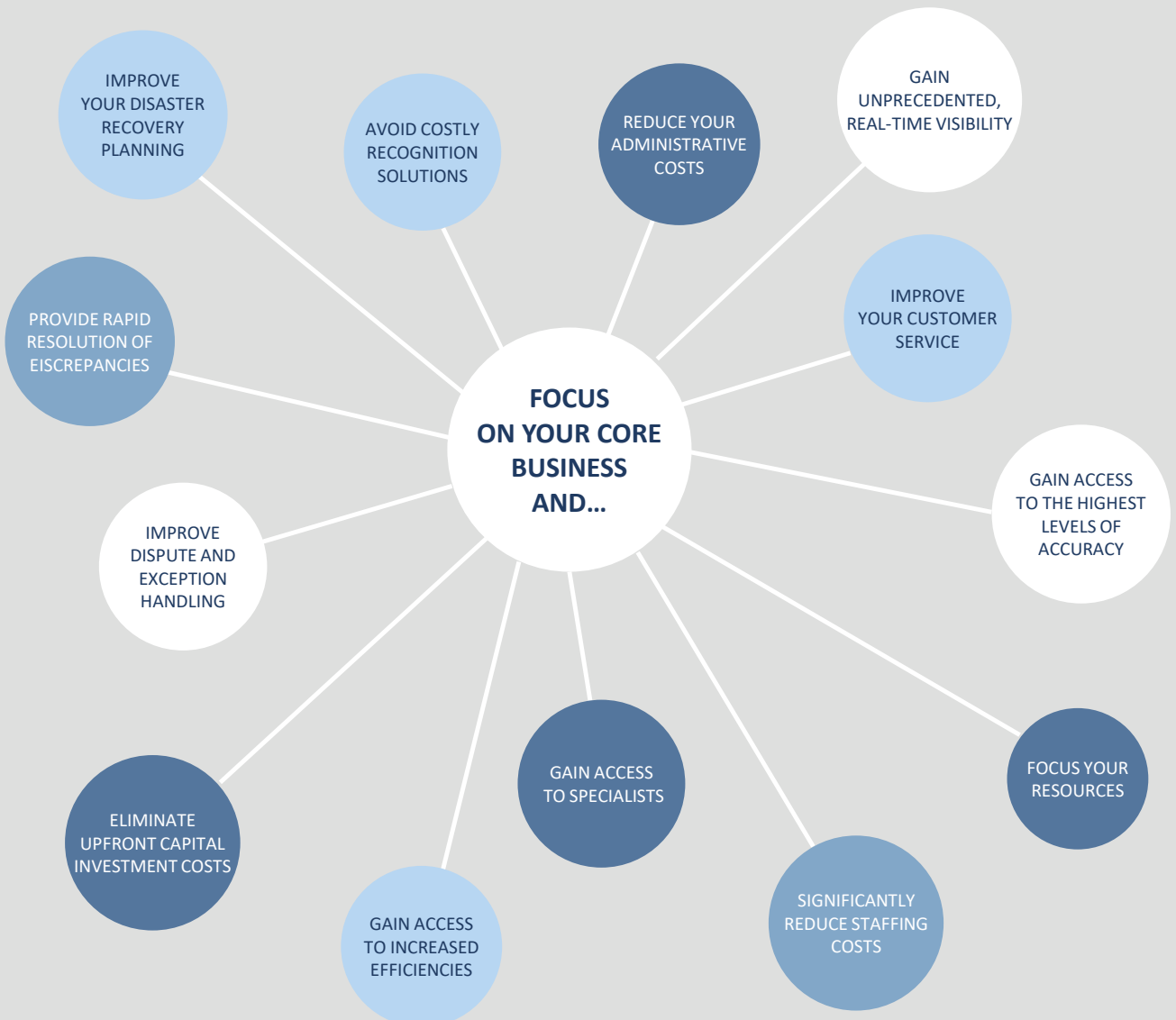
Over the last thirty years, Email and Spreadsheets have pervaded every facet of business as a primary tool for interaction, across the entire communication and processing value chain.

Unfortunately with this ubiquity comes risk, largely in the form of unproductive time spent by valuable employees. What OutProsys offers is a fixed cost data processing solution that delivers reliable, prompt, accurate filtered results within your agreed SLA's, thus allowing your staff to focus on what delivers real returns to your business.

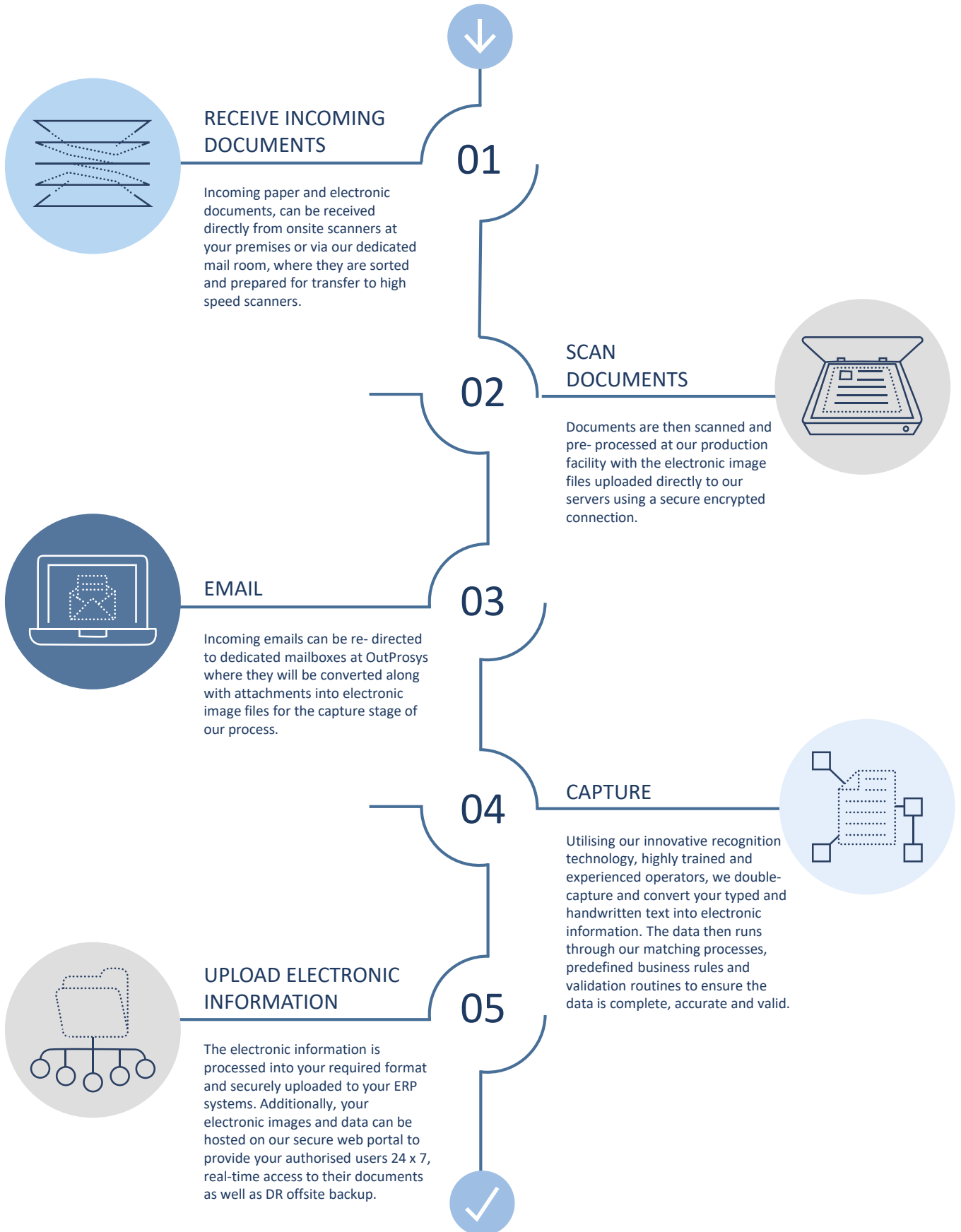
We currently process over 10 million documents and emails per year, covering a range of industries including: Education, Energy, Financial Services, Government, Health, IT, Insurance, Law, Retail, Transport, Pharmaceutical, NPOs and NGOs.

www.outprosyst.com/casestudies/






BENEFITS OF OUTSOURCING YOUR DOCUMENT & EMAIL PROCESSING TO OUTPROSYS

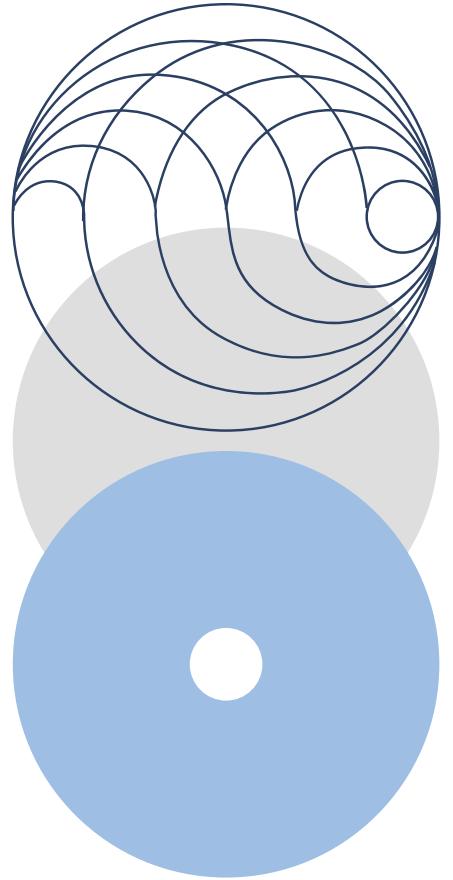


OUR SOLUTION



OUR SERVICES

- 01**  **Document Processing**
Data capturing and indexing of large volumes of documents and spreadsheets.
- 02**  **Email Processing**
Sorting, filtering and key field capture of large volumes of incoming emails.
- 03**  **Coding**
Coding open-ended questions in surveys and questionnaires.
- 04**  **Web Portal**
Hosting of scanned documents online with real-time search and access.
- 05**  **Scanning**
Converting hard copy documents into electronic images for processing and storage.



OUR TESTIMONIALS

“I am very happy with the entire service offering from OutProsys. OutProsys delivers excellent service in an extremely efficient manner with a great turnaround time. I was very impressed with the willingness to accommodate us at very short notice and for always being very professional in their approach. Well done and we will be using OutProsys as our only service provider going forward.”

ERNST & YOUNG (GLOBAL)

“Very approachable, efficient and good communicators. We are satisfied with the completeness, accuracy, quality, turnaround, pricing and overall service. We will continue to use your service and would recommend your data capture services to others.”

ALLAN GRAY ORBIS FOUNDATION (SA)

“The quality of their data capture is outstanding and their turnaround is in-line with our expectations, we would have no hesitation in recommending their data processing services.”

EXPERIAN (AFRICA)

“Excellent customer service! We are very satisfied with the overall quality of your data processing, turnaround and pricing. We will continue to use your document processing services and recommend them to others.”

SUN INTERNATIONAL (AFRICA)

Do what you do best, outsource the rest.

“The launch of smart shopper went way beyond our expectation on sign up which channeled challenges into OutProsys. This made it very difficult to deliver on what was expected and also created problems. My comment would be the way that OutProsys worked through the problems. Proactive and open communication with options/alternatives presented to us. You were also always true to what you believed in terms of data integrity and pushed back appropriately when you believed solutions were not right for PnP. Due to this I believe we have a more robust data base than we could have potentially ended up with!”

PICKNPAY (SA)

“Our experience with OutProsys has been nothing short of excellent on all levels. Since we started dealing with them some years ago, we have not looked back. They are proactive, responsive and will immediately address any problems, together with communicating a process they’ve put in place to ensure it doesn’t happen again.”

KANTAR MILLWARD BROWN (GLOBAL)

“Your service has been of great benefit to us and it is our plan to increasingly use what has been a very reliable and accurate service from OutProsys. We are VERY satisfied with the completeness, accuracy, validity, quality, turnaround, pricing and overall service. We will continue to use your service and will recommend your data capture services to others.”

KANTAR MILLWARD BROWN (GLOBAL)

“I want to make use of this opportunity to thank you from the bottom of my heart. I have learned a lot about OutProsys as a company and the work you guys are doing. It was an absolute honour working with each and every one of you. Your willingness to have always assisted me when needed has never gone unseen. Keep up the good work and thank you for everything.”

MEDICLINIC ER24 (SA)

“Very helpful and professional" On a rating of 1 - 5 we rate you a 5 (very satisfied) with all components of your service that you deliver to us, including your data accuracy, completeness, validity, turnaround, format, pricing and overall service and quality. We will continue to use and recommend your services to others. You deliver what you say you will!”

CLICKS (SA)

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